



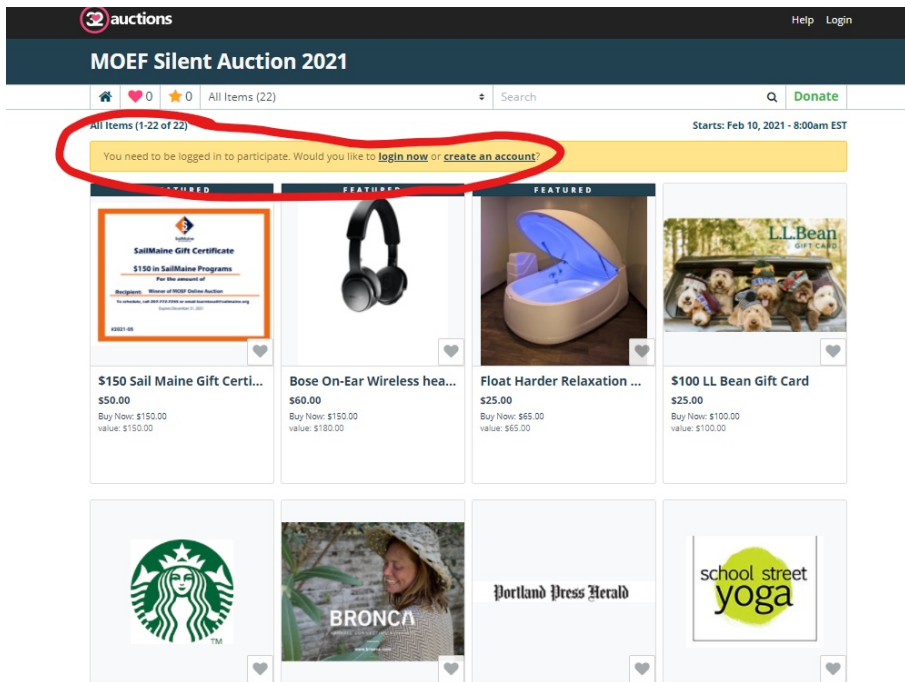
Visit our web-based auction site: [32auctions.com/MOEF2021](https://www.32auctions.com/MOEF2021)

MOEF Silent Auction 2021

ONLINE MOEF Silent Auction Instruction & FAQs:

How Do I Access the auction?

- Follow link to MOEF Silent Auction: <https://www.32auctions.com/MOEF2021>
- Scroll to the bottom to “View all Items”
- At the top you will want to “Create an Account” (if you do not have one already) we have it set to display your “Bidder Display Name” so if you want to remain anonymous you can do so through your chosen display name.



- From there, you can start viewing and bidding on items once the Auction opens up for bidding, which will be Thursday, February 11th at 12pm. If you “Heart” the item it will be flagged as a “Watchlist Item” which you can set notifications for by following the steps below. These notifications will alert you on any bid activity.

Edit My Account Information

First Name:

Last Name:

Display Name:

Display name must be at least 5 characters

Phone Number (optional):

Inform me of updates to 32auctions.
Rare & optional for administrators

Notify me of bid activity on items in My Watchlist.

To Sign up for notifications:

You can do that under “My Account” (top right corner) you can elect to have notifications on bid increases, being outbid on items etc

Frequently Asked Questions:

-What are the bidding rules? -- Items are clearly marked with a minimum bid, which is the lowest acceptable bid. Once an initial bid has been placed, the item's next bid will automatically increase at specified amounts set by auction administrators. These bid increases are unique to each item. Click on respective items to view detail on minimum starting bids and bid increase amounts, which will be clearly displayed within each item's "profile".

Exact Bids and Proxy Bids are enabled which means:

- **Exact Bids**---Enter the exact amount you wish to bid. The bidding will immediately move to this amount. You will manually do this when you get notified of being outbid.
- **Proxy Bids**--Allow 32auctions to bid for you. Just enter the maximum amount you wish to pay for this item. As other people bid on this item, 32auctions will bid for you up to your maximum amount. ***Your maximum bid amount will remain confidential unless you are outbid.*

-What is the "Buy Now" feature?-- the "Buy Now" option allows bidders to circumvent the bidding process and buy the item instantly outright. If an item is purchased using the "Buy Now" feature it cannot be outbid by others. There is no cap on bidding of items, so if the items' cost will increase for the Buy Now option above the latest bid. Auction staff will be notified instantly of any "Buy Now" items and they will be automatically removed from the catalog list.

-What is Extended Bidding? If the end of the bidding time is reached, the "Extended bidding" feature will automatically extend the end time of an item by 3 minutes IF it receives a bid during the final 3 minutes.(which would be Sunday, February 14, 11:57am) This allows bidders to relax during the end of an auction knowing they'll have time to enter a new bid if they're outbid in the final 3 minutes, making it easier to maintain their lead on one or more items.

-What happens at the conclusion of the auction, how will I know if I have won items?

The auction is scheduled to end on February 14, 2021 at 12:00 PM EST. At that time, winning bidder notifications will be sent to the highest online bidders. Winner will then be directed to the payment processor to submit payment, and any applicable shipping charges which will be factored into the total amount billed for each item.

Donation Feature-- Located in top right corner in GREEN text, an individual can elect to make a monetary donation to MOEF without having to purchase/bid on items. It will allow them to contribute to MOEF online, taking them to the paypal payment portal where they can use their Credit Card, or personal paypal to complete the transaction.

-Payment options --Our auction site uses Paypal for payment processing. Donors will be directed to enter their Credit Card or personal paypal to complete the donation/purchase transaction. NO Checks will be accepted as payment is due at the time of a winning notification being received.

-What if my item will need to be shipped? After purchase, items will be shipped out mid-week following the conclusion of the Auction. A notification will be sent once the item has shipped, if applicable. Digital items will be emailed to the email associated with the auction account.

If you are in need of further assistance with the MOEF 2021 Silent Auction held online via 32 auctions, please contact MOA staff by phone at 207-623-1101 or email office@mainedo.org.